

EN

USER
MANUAL








User manual for ComelitVIP Remote 3.0 Application

for  devices

 **Comelit®**
Passion. Technology. Design.

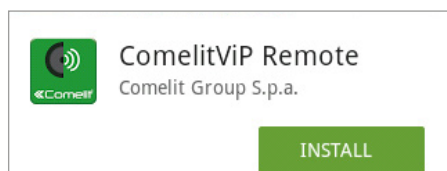
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The ComelitViP Remote application:

- Can be used for connection to a ViP system locally or remotely via mobile devices.
- Installed on a mobile device (tablet/smartphone), can simulate a door entry monitor internal unit.
- Can be used to capture screenshots and record video clips from external units and remote cameras.
- Can be used to record memovideo clips in the event of a missed call.
- Can be used to record the configurations of several apartments.
- Can manage several types of system: traditional ViP systems, systems with gateway (Art. 1456/Art.1456S) and systems with multi-apartment gateway (Art. 1456B).
- Allows all authorised App users to manage (via login credentials) the apartment configuration (in the following document the figure authorised to enable system access via the App is referred to as "**apartment manager**").

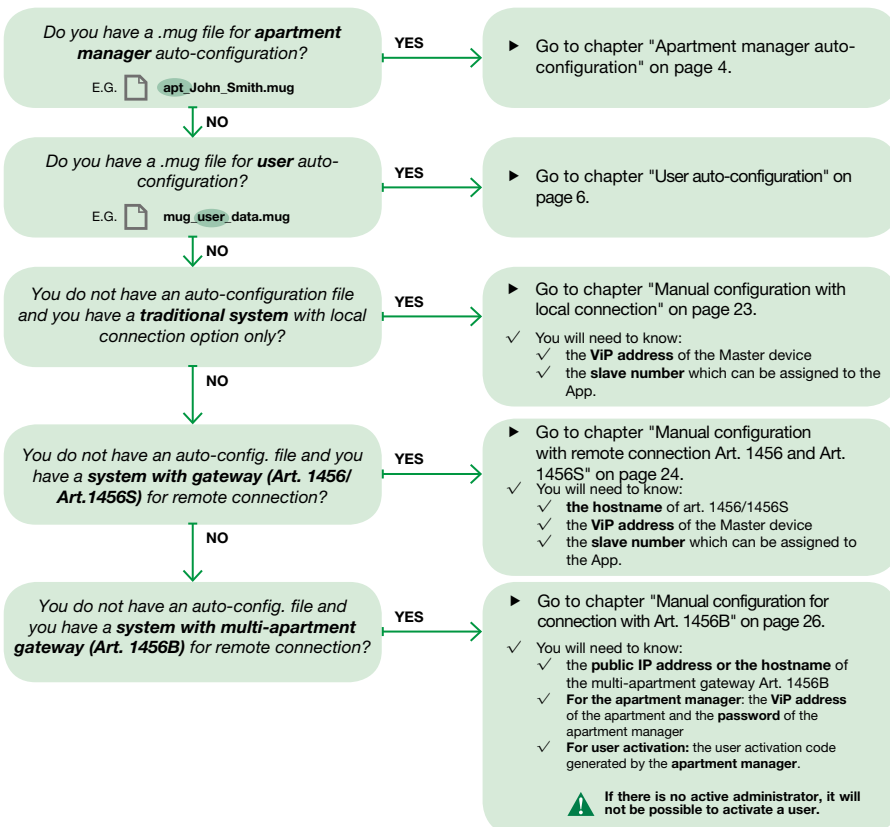
Installation



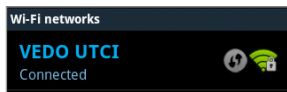
System requirements: Android version 2.3.3 or higher.

A Comelit ViP system is required.

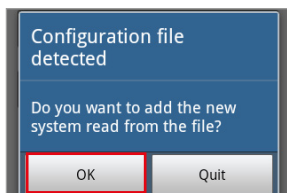
- Log in to Google Play, search for "Comelit" or "**ComelitViP Remote**" in the search engine and install the free **ComelitViP Remote** App.



Apartment manager auto-configuration



apt_John_Smith.mug



Apartment ViP address
00000006

Administration password
.....

Save password ☒

Access

- To activate a connection:
 - connect to your router to connect **locally**;
 - activate the data connection to connect **remotely**.
- Open the .mug file to begin auto-configuration.
- Press **OK** if you want to save the new configurations. Press **QUIT** to cancel the operation.

- Press **Access**.

uncheck if you do not want the password to be stored

New administration password

Set Cancel

- Enter the new administration password and confirm.

Apartment administration

No user

Add user

Activate this device as user

- Select one of the available options: **"Add user"** or **"Activate this device as user"** continue as illustrated on page 5.

You can return to the **Apartment administration** screen at any time:

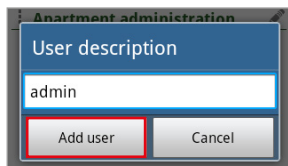
- Press
- Select **Administration**
- Enter the ViP address and password and press Access

Access

- 6A. Select **"Activate this device as user"** to enable the application on the device you are using.

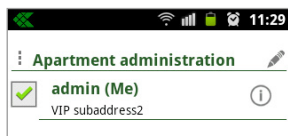


- 7A. Enter a user description and press **"Add user"**.

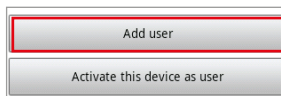


- » The user added will appear in the list of configured applications.
- Go back to the **Apartment administration** screen as illustrated on page 4 to view the list.

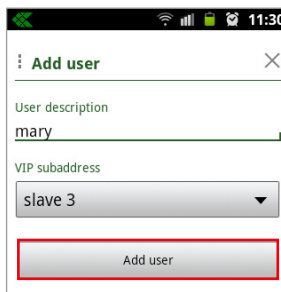
- » The suffix (Me) identifies the device currently in use.



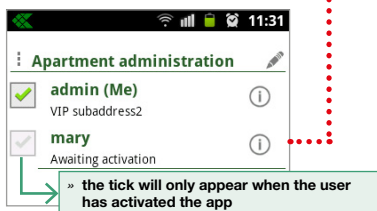
- 6B. Select **"Add user"** to enable an application installed on a device other than your own.



- 7B. Assign a description to the device and press **"Add user"**.

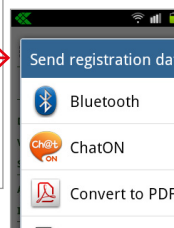
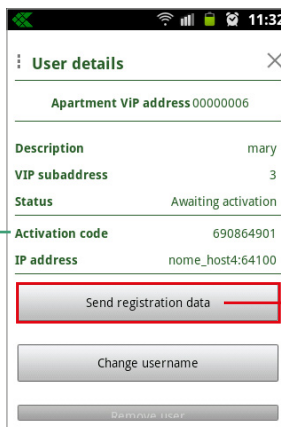


- » The user added will appear in the list of configured applications.

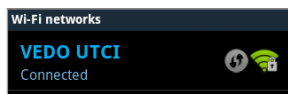


- 8B. Press **(i)** to access the configuration details.
- 9B. Press **"Send registration data"** and select which service to use when sending the .mug auto-configuration file.

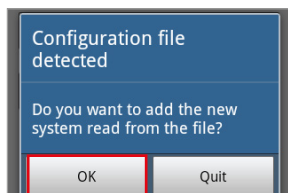
! activation code for manual user configuration (see page 26)



User auto-configuration

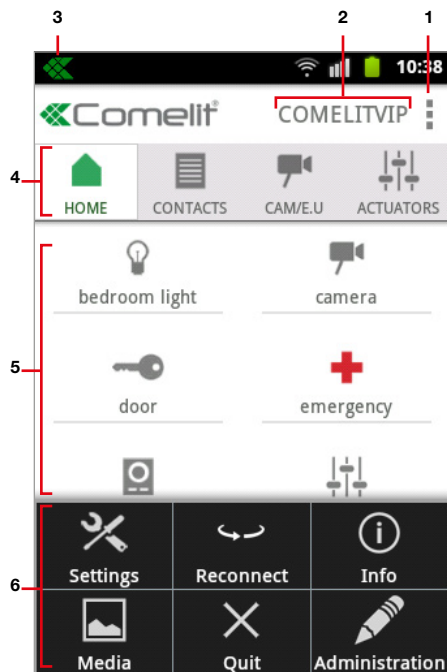


mug_user_data.mug

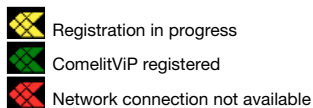


1. To activate a connection:
 - connect to your router to connect **locally**;
 - activate the data connection to connect **remotely**.
2. Open the **.mug** file to begin auto-configuration.
3. Press **OK** if you want to save the new configurations. Press **QUIT** to cancel the operation.
4. Press **Access**.

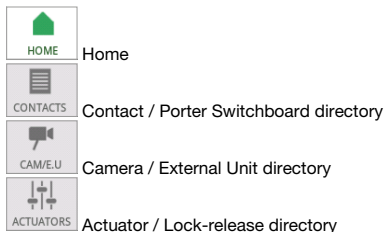
Description of the interface



1. Menu button
2. Name of selected system
3. Status icon:



4. Screens:



- For directory configuration, see "MANAGING DIRECTORIES" on page 10.

5. Call shortcut contacts: Contacts / Porter Switchboards / Cameras / External Units / Actuators / Lock-release

- For information on using these shortcuts, see "CALL SHORTCUTS FROM THE HOME SCREEN" on page 16.

6. Menus:

- Press to open the menu

- Press **Settings** to access the system configurations

- Press **Reconnect** to reconnect the device (not available with traditional VIP systems)

- Press **Info** to log errors or for further info on the device

- Press **Media** to view video recordings and screenshots

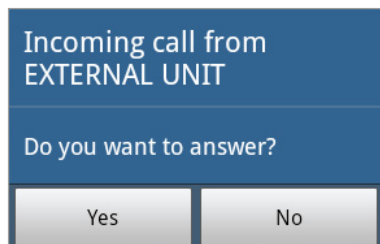
- Press **Quit** to exit the application

- Press **Administration** to configure the users that can connect to the system (only available with Art. 1456B)


Use

ANSWERING A CALL AND CAPTURING IMAGES AND VIDEOS FROM THE EXTERNAL UNIT

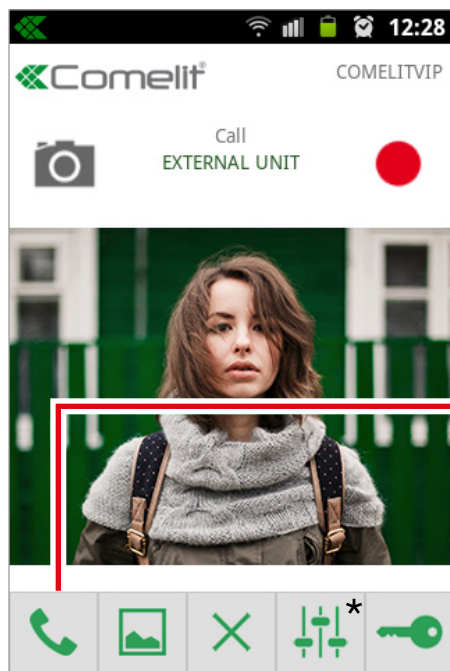
On receipt of a call from the external unit you will hear the call ringtone.



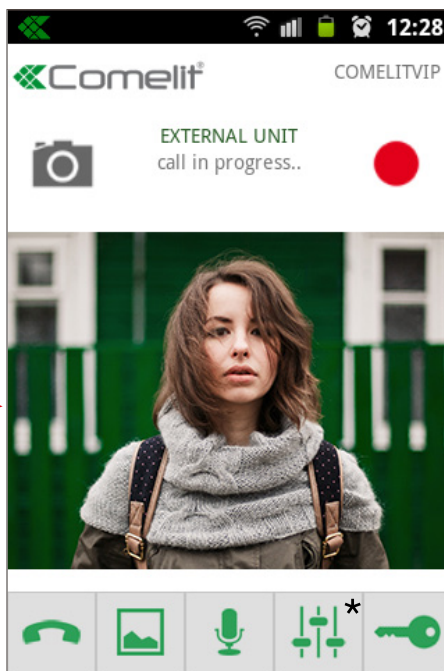
Only if the application is running in the background (and ComelitViP Remote registered), a message window will appear on the display.

- » Up to 3 secondary "slave" devices, the image from the external unit will appear on the display automatically.
- » In the case of the 4th to 15th secondary "slave" devices, a call from the external unit will only be indicated. In this case you must press  to acquire the video signal (taking it from another device).













AWAITING REPLY



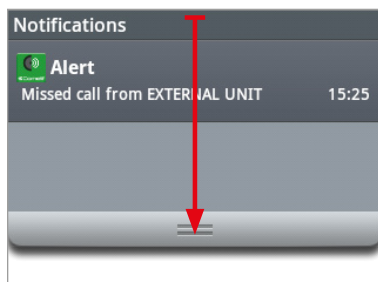
COMMUNICATING



* Additional Actuator only available if programmed (see page 22)

- ▶ Press  to capture a screenshot.
 - » The screenshot will be saved in the folder:  / Media / Images
- ▶ Press  to start recording a video.
 - » The  icon will appear to indicate the status "recording in progress"; the video clip will be saved in the folder:  / Media / Recordings
 - ▶ Press  to stop the recording.
- ▶ Press  to accept the call. The call will be ended for the other devices.
 - ▶ Press  to stop the call.
 - ▶ Press  to disable the microphone.
- ▶ Press  to reject the call on the current device (the call will remain active for the other devices).
- ▶ Press  to carry out the procedure(s) associated with the Additional Actuator button (see page 22).
- ▶ Press  to carry out the procedure(s) associated with the Lock-release button (see page 21).

VIEW MISSED CALLS



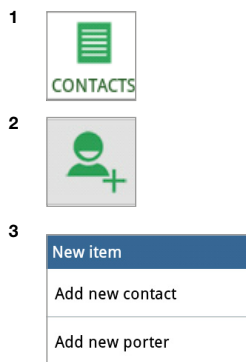
- ▶ Drag the collapsing panel (by pressing at the top of the display and dragging downwards) to view "missed calls".

MANAGING DIRECTORIES

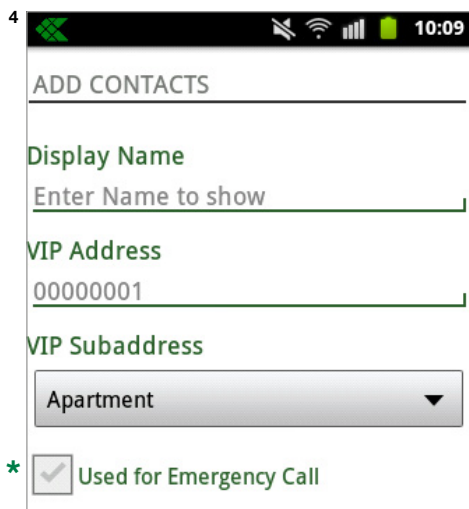


For the data to be entered during configuration and setup, contact your regular installer.

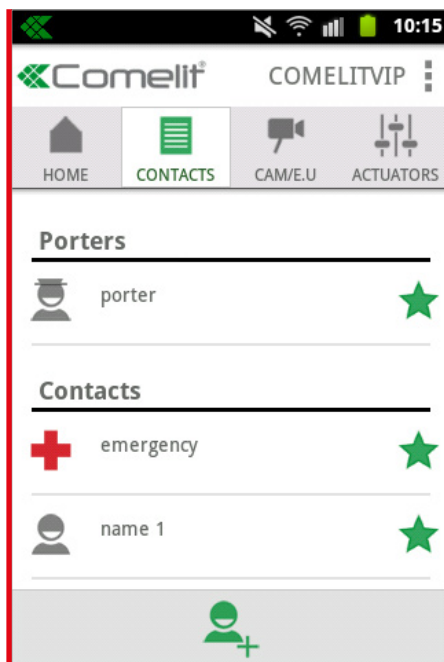
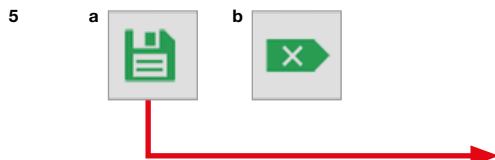
ADD CONTACT/PORTER TO THE DIRECTORY



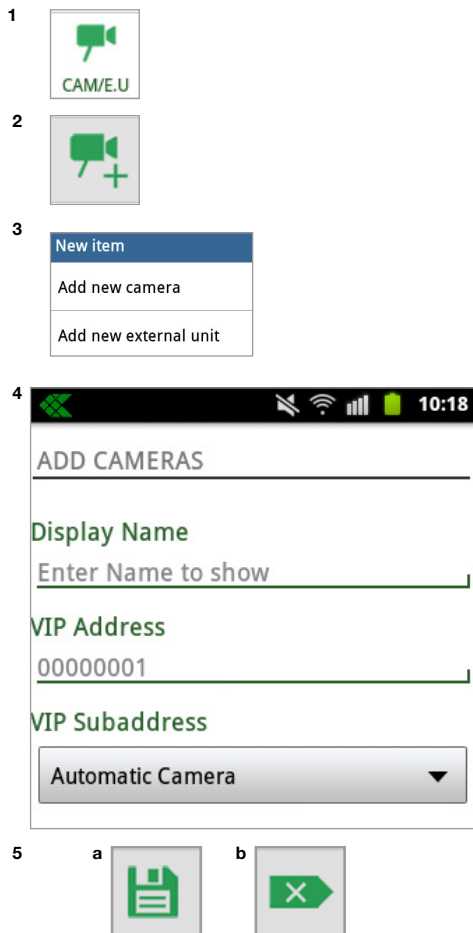
1. Press DIRECTORY.
2. Press ADD.
3. Select "Add new contact" or "Add new porter" (porter switchboard).
4. Fill in the required fields:
It is only possible to enter the "VIP Subaddress" for a "new contact", so that you can choose whether to call: the apartment as a whole, the master (main) monitor only or a specific slave (secondary) monitor.
- 5.a. Save. 5.b. Cancel.



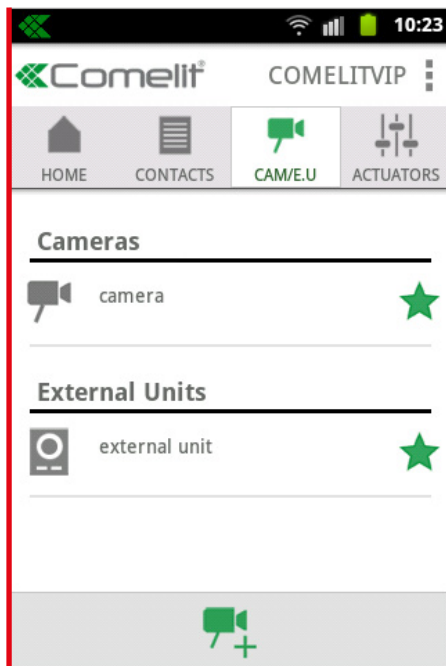
* **Note:** If "Used for Emergency Call" is ticked, the contact will be marked with a red cross and will be available for priority emergency calling from the home screen (see page 16).
N.B. only 1 emergency contact can be set.



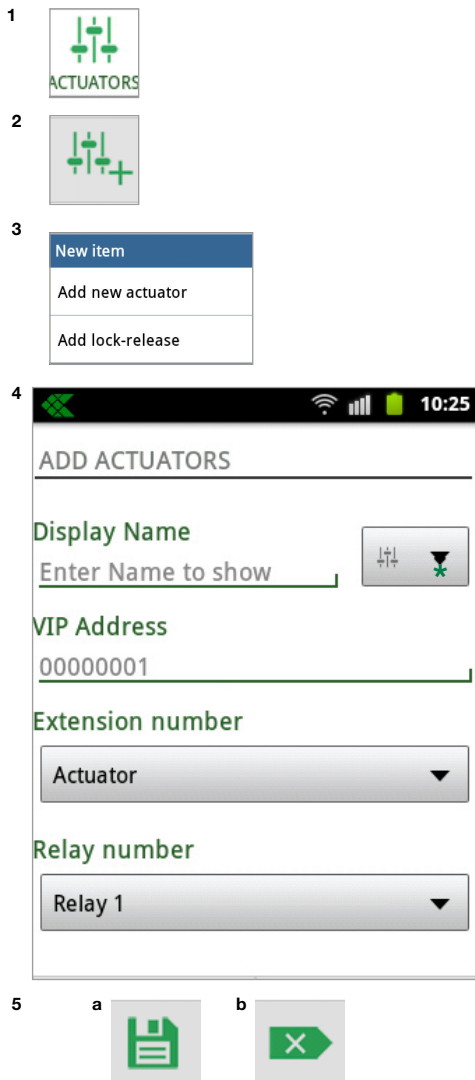
ADD CAMERA OR EXTERNAL UNIT



1. Press CAM/E.U.
2. Press ADD.
3. Select "Add new camera" or "Add new external unit".
4. Fill in the required fields:
It is only possible to select the "VIP Subaddress" for a "new camera", so that you can choose the desired camera.
- 5.a. Save. 5.b. Cancel.



ADD ACTUATOR



1. Press ACTUATORS.
2. Press ADD.
3. Select "Add new actuator" or "Add lock-release".
4. Fill in the required fields:

It is only possible to select the following for "new actuator":

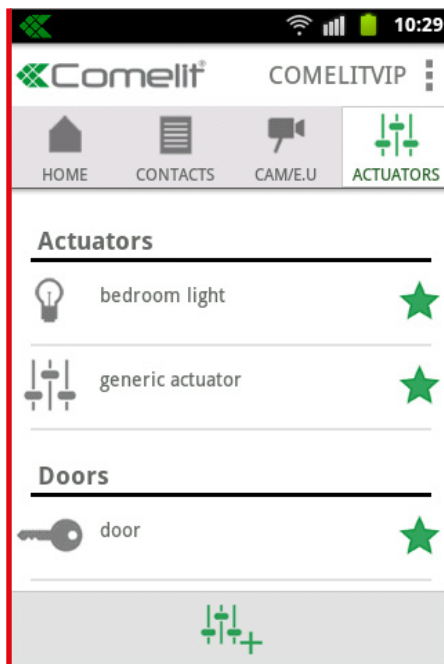
- the actuator type (Generic actuator, Shutter, Door, Lighting...)
- the "Extension number" (Actuator or Expansion module from 1 to 10).

- 5.a. Save. 5.b. Cancel.

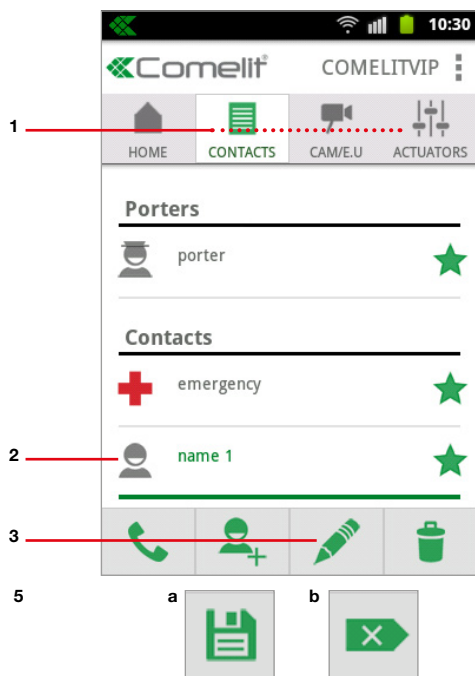
*** Note:**


You can use the drop-down menu to select the type of actuator you want to activate.

Each actuator will be identified by a specific icon which will appear alongside the name in the directory.

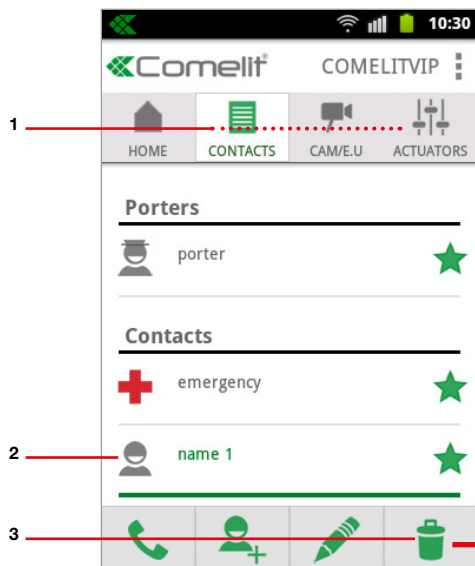



EDIT DIRECTORY ENTRIES

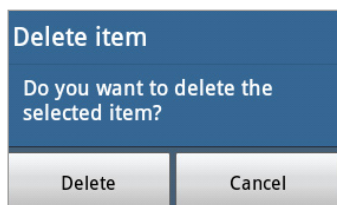


1. Press CONTACTS / CAM/E.U. / ACTUATORS to select the desired Directory.
2. Press the entry you wish to edit.
3. Press .
4. Edit the fields you wish to correct.
- 5.a. Save. 5.b. Cancel.

DELETE DIRECTORY ENTRIES

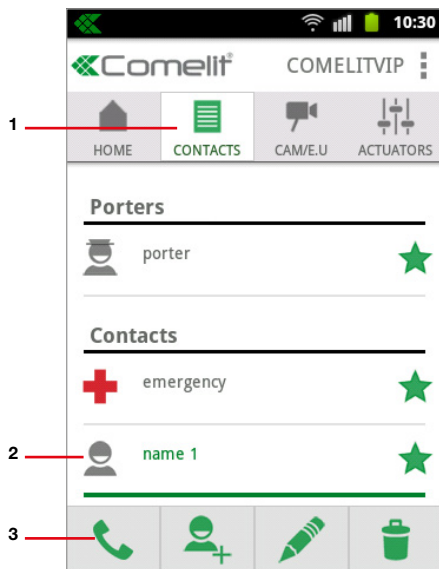



1. Press CONTACTS / CAM/E.U. / ACTUATORS to select the desired Directory.
2. Press the entry you wish to delete.
3. Press .
4. Press "Delete" to delete the element or "Cancel" to return to the previous screen.



USING THE DIRECTORIES

CALL USER / PORTER




1. Press DIRECTORY.
2. Press the user you wish to call.
3. Press  to call the selected user.

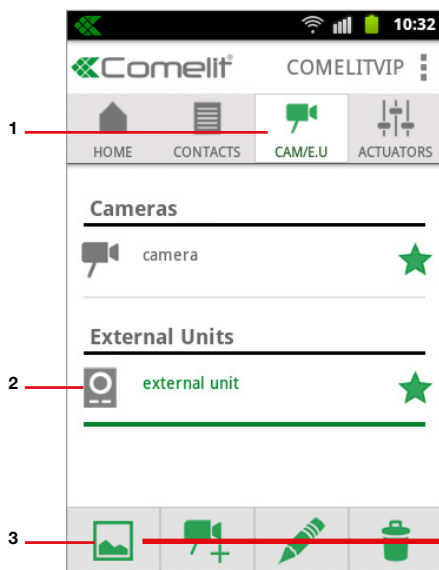
AWAITING REPLY


- Press  to stop the call.

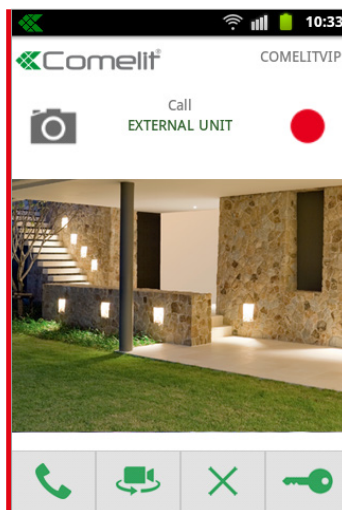
DURING COMMUNICATION

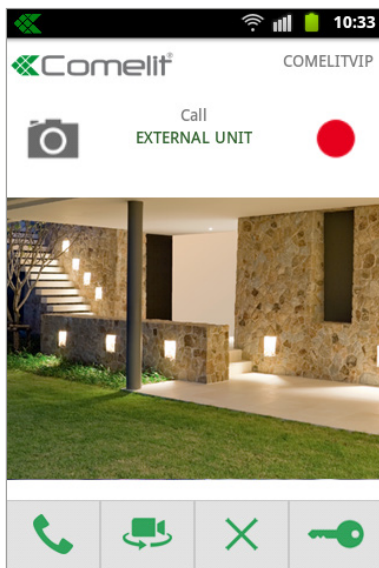
- Press  to stop the call.
- Press  to disable the microphone.

ACTIVATE EXTERNAL UNIT / CAMERA












1. Press CAM/E.U.
2. Press the camera or external unit you want to activate.
3. Press  to switch on the selected camera or external unit.

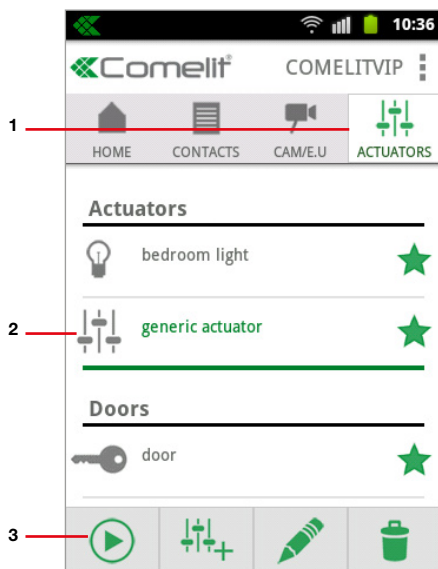






WITH EXTERNAL UNIT / CAMERA ON

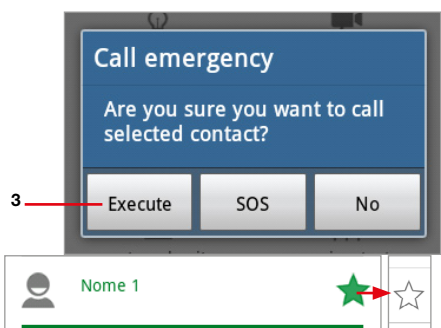
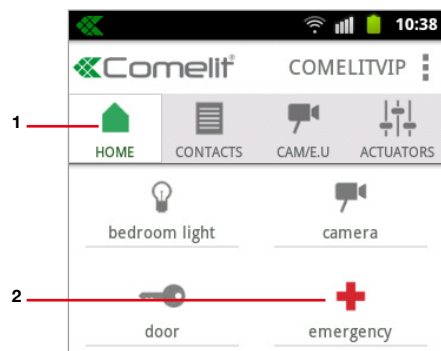
- ▶ Press  to capture a screenshot.
 - » The screenshot will be saved in the folder:
 - / Media / Images
- ▶ Press  to start recording a video.
 - » The  icon will appear to indicate the status "recording in progress"; the video clip will be saved in the folder:
 - / Media / Registrations
- ▶ Press  to cycle through several cameras (if listed in the directory).
- ▶ Press  to end communication.
- ▶ Press  if you want to carry out the procedure(s) associated with the Lock-release button.
- ▶ Press  to enable the audio.
 - ▶ Press  to stop the call.
 - ▶ Press  to disable the microphone.

ACTIVATE ACTUATOR / LOCK-RELEASE



1. Press ACTUATORS.
2. Press the actuator you wish to activate.
3. Press  to activate the actuator, or press  to activate the lock-release relay.

CALL SHORTCUTS FROM THE HOME SCREEN




1. Press HOME.
2. Press the user you wish to call, the camera or external unit you wish to switch on, the actuator you wish to activate or the door you wish to open.
3. Press "Execute" to confirm, "No" to cancel. **Only for calls to addresses set as: "Used for Emergency Call"** (see page 10), press "SOS" to make a priority call.

Contacts are shown on the home screen by default. To remove a contact from the home screen:


1. Press CONTACTS / CAM/E.U. / ACTUATORS to select the desired Directory.
2. Press the star by the element you wish to remove from "Contacts home". The star will change from a solid colour to just an outline to confirm the procedure has been completed successfully.

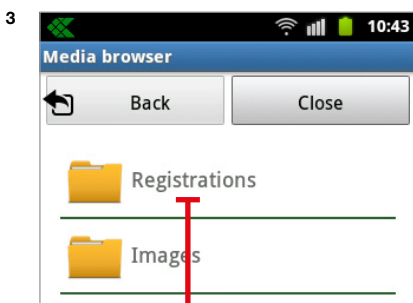
VIEW / SHARE / DELETE SCREENSHOTS AND RECORDED VIDEO CLIPS



1. Press  to open the menu.

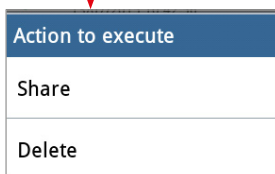
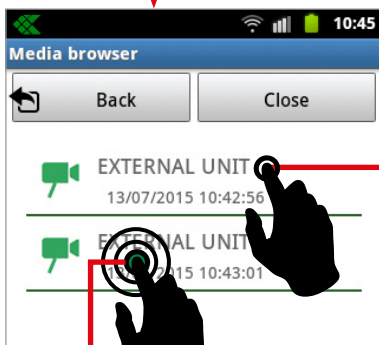


2. Press "Media"  to access the folders in which videos and screenshots are saved.



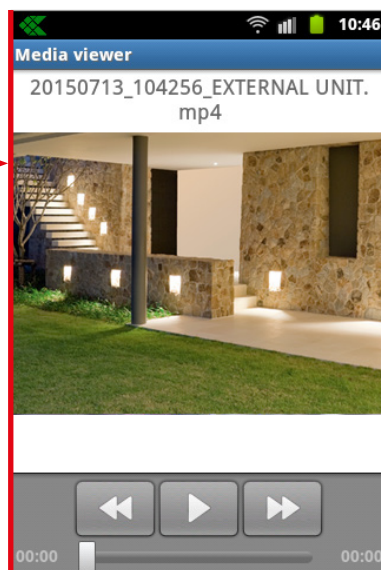
3A. Press **Registrations** if you want to view the video recordings taken while viewing the camera (see pages 14-15) or during a call from the external unit (see pages 8-9).

3B. Press **Images** if you want to view the frames captured while viewing the camera (see pages 14-15) or during a call from the external unit (see pages 8-9).



Share/delete videos/screenshots

- Press and hold the video that you want to share/delete and select the required action.



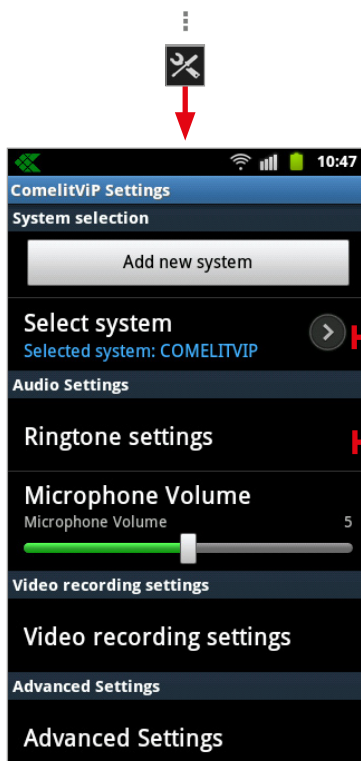
View video



- Press the video/screenshot that you want to view and use the specific control buttons to play the video.

Settings



For the data to be entered during configuration and setup, contact your regular installer.



- Press  and select **"Settings"**  to access the **ComelitViP Settings** menu.

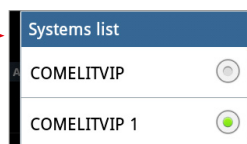
ADD NEW SYSTEM

For advanced users only, or if you do not have art. 1456B, **manual configuration** can be carried out; see pages 23, 24, 26.

SELECT SYSTEM

This menu can be used to select the system that you wish to configure/delete.

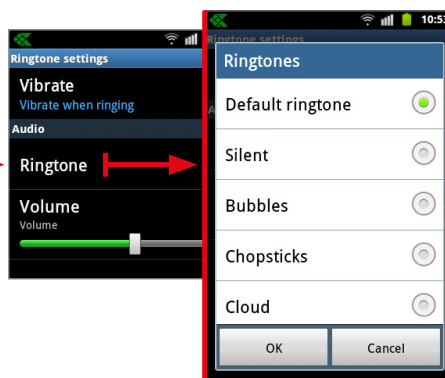
1. From **ComelitViP Settings**, press **Select system**.
2. Select the system to which you want to connect, making your choice from a list of previously configured systems, and return to the home screen.



RINGTONE SETTINGS

From /"**Settings**", press "Ringtone settings" to:

- **Enable Vibrate when ringing** by ticking the "Vibrate" flag.
- **Select the call melody** by pressing "Ringtone", selecting the desired ringtone and pressing "OK" to confirm or "Cancel" to return to the previous screen.
- **Adjust the volume** by shifting the "Volume" cursor.




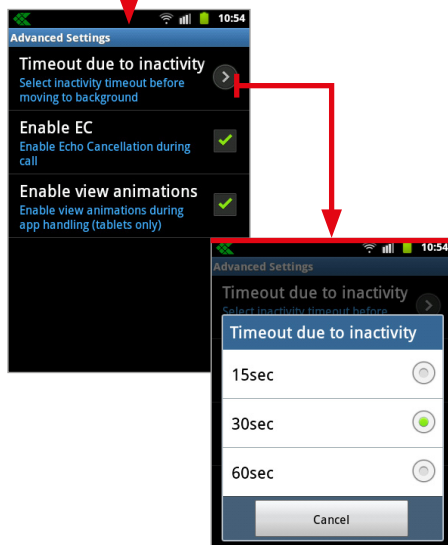
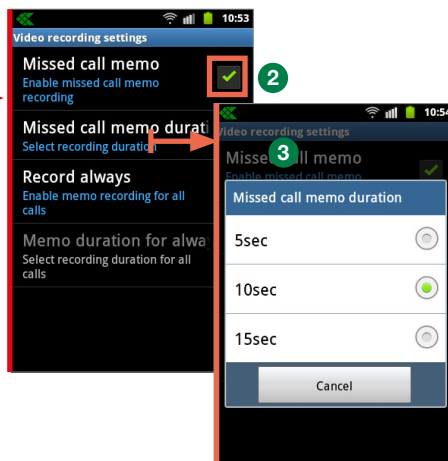
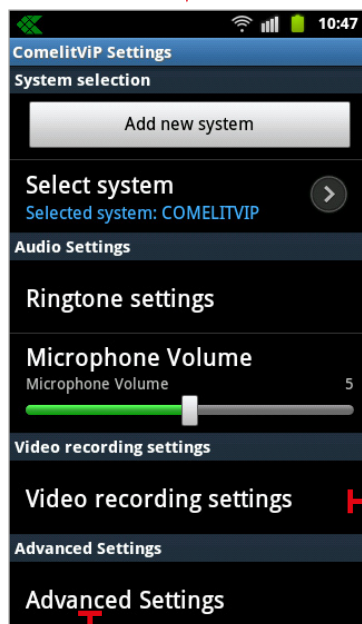
MICROPHONE VOLUME

- From **ComelitViP Settings**, adjust the volume by shifting the **"Microphone Volume"** cursor.

VIDEO RECORDING SETTINGS


This menu can be used to enable recording in the event of a missed call or for every call, and to set the recording duration.

1. From  / "Settings", press **Video recording settings**.
2. Enable missed call memo recording or memo recording for all calls by ticking the relevant option.
3. Press **Memo duration** to set the duration of the video recording.




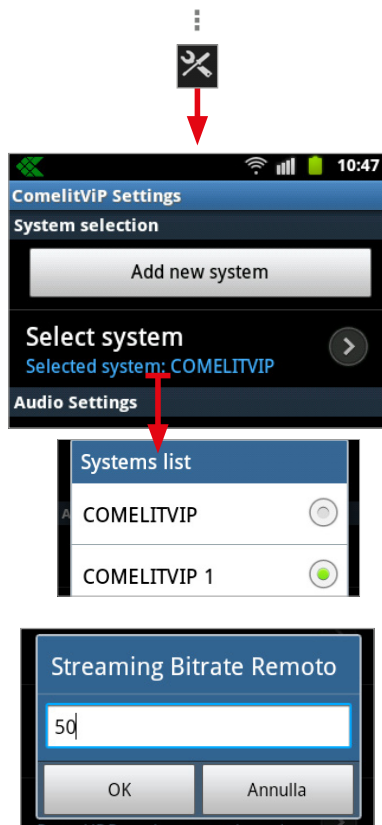
ADVANCED SETTINGS

Timeout due to inactivity

1. From  / "Settings", press "Advanced Settings".
2. Press "Timeout due to inactivity".
3. Select the desired setting.



Enable EC / Enable view animations

1. From  / "Settings", press "Advanced Settings".
2. Tick the options "Enable EC" / "Enable view animations" to enable them.

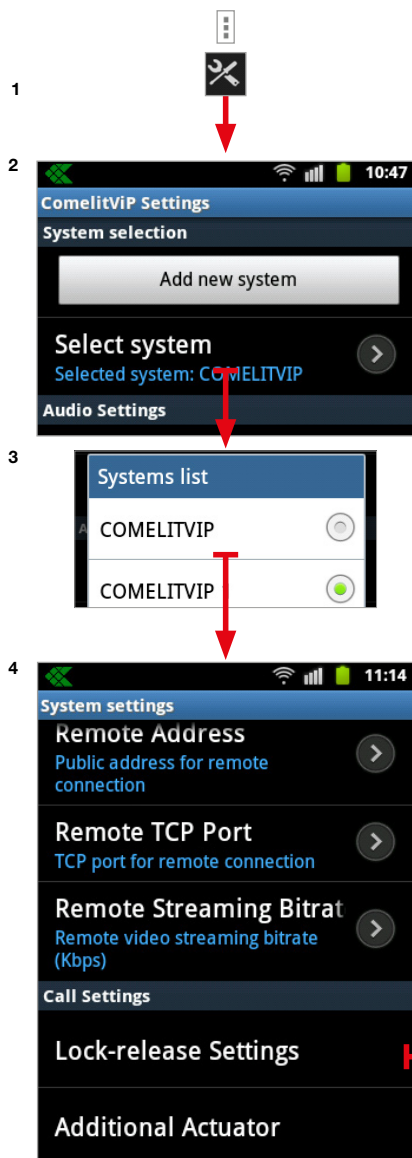


REMOTE STREAMING BITRATE

This function can be used to adjust video streaming quality via the bitrate (Kilobits transmitted per second).



1. Press  and select **"Settings"**  to access the **ComelitViP Settings** menu.
2. Press **Select system**.
3. Select the system you wish to configure.
4. Scroll down the screen and press **"Remote Streaming Bitrate"**.
5. Set the video streaming transmission speed in Kbps (**Kilobits per second**).

SET LOCK-RELEASE BUTTON



The Lock-release button activates the relays on board the external units. The button can be made to control up to 2 relays at the same time.

To set the lock-release button, proceed as follows:

1. Press  and select **"Settings"** 
2. Press **Select system**.
3. Select the system you wish to configure
4. Scroll down the screen and press **Lock-release Settings**.

Set First Action and Set Second Action

5. Press Action setting and select the action to be performed by pressing the Lock-release button.

- **Relay not enabled** selecting this option disables the relay.
- **Execute command on counterpart** selecting this option enables the relay for the external unit making the call. The selected relay must be set.

- ▶ Press **Selected Relay** and select the relay on which to execute the action.

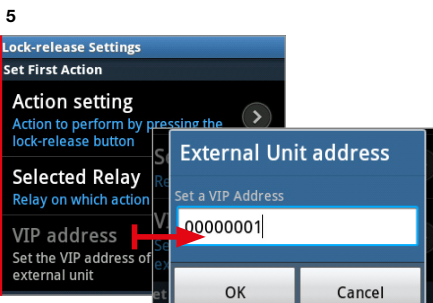
- **Relay 1**
- **Relay 2**

- **Use relay for other external unit** select this option to enable the relay of a specific external unit. The ViP address of the external unit and the selected relay must be set.

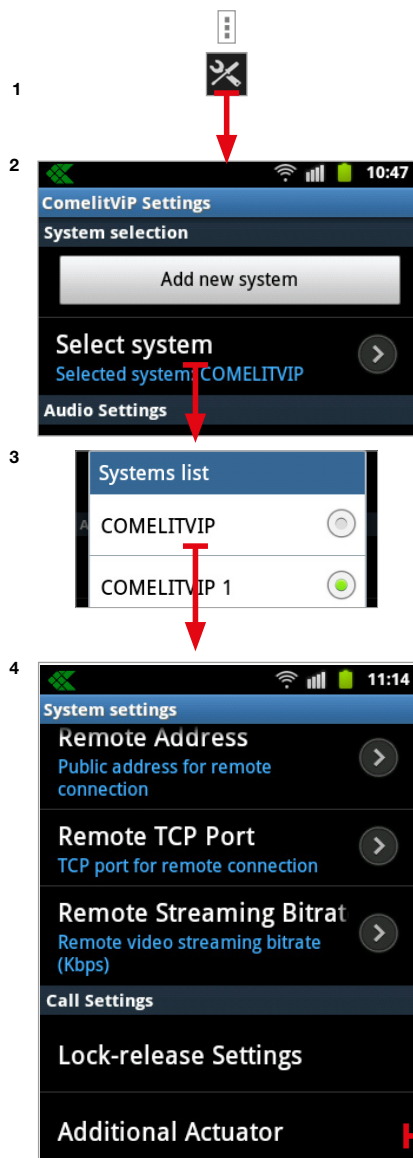
- ▶ Press **Selected Relay** and select the relay on which to execute the action.

- **Relay 1**
- **Relay 2**

- ▶ Press **ViP address**, enter the ViP address of the external unit and press "OK" to confirm or "Cancel" to return to the previous screen.





SET ADDITIONAL ACTUATOR



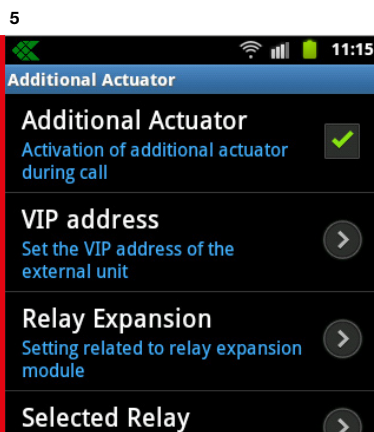
*The **Additional Actuator** button allows control of an extra action during a call through the activation of an additional relay.*

To set the Additional Actuator, proceed as follows:

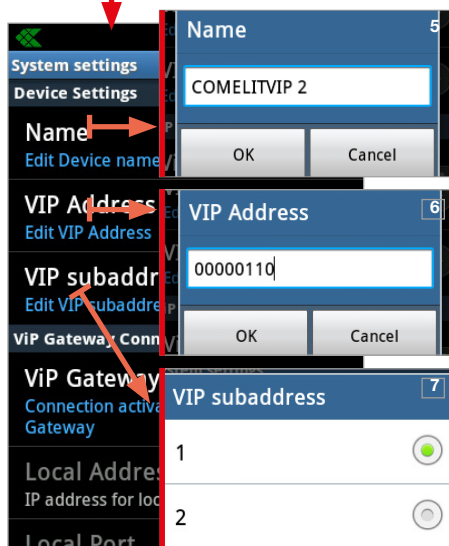
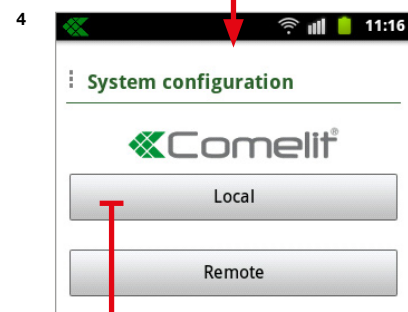
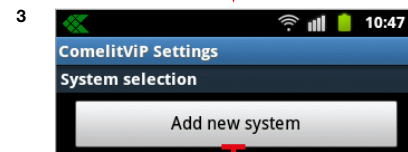
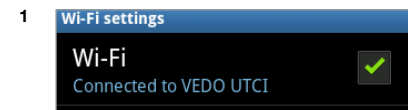
1. Press  and select **"Settings"** 
2. Press **Select system**.
3. Select the system you wish to configure.
4. Scroll down the screen and press **Additional Actuator**.
5. Tick **"Additional Actuator"**.
6. Press **"VIP address"**, enter the VIP address of the actuator you wish to control and press "OK" to confirm or "Cancel" to return to the previous screen.
7. Press **"Relay Expansion"** and select the position of the relay you wish to activate.
 - **Actuator module**
 - **Expansion 1**
 - **Expansion ...**
 - **Expansion 10**
8. Press **"Selected Relay"** and select the relay you wish to activate.
 - **Relay 1**
 - **Relay 2**
 - **...**




Once Additional Actuator configuration is complete, the additional actuator for controlling the programmed additional action will appear during the call.





Manual configuration with local connection



Select this configuration mode if you have a traditional ViP system which does not offer the option of remote connection.

 System requirements: Android version 2.3.3 or higher.

For the data to be entered during configuration and setup, contact your regular installer.

1. Connect to your router for local connection and open the ComelitVIP App.
2. Press  and select "Settings"  to access the ComelitVIP Settings menu.
3. Press **Add new system**.
4. Press **Local**.

Device Settings

5. Press **Name** and edit the name of the system.
6. Press **VIP Address** and enter the ViP address of the MASTER device.

The VIP MASTER address is the number identifying the main apartment device.

For Icona ViP and Icona ViP Manager:

you will find the address on the screen SETUP - GENERAL PARAMETERS - INFORMATION.

For Planux and PlanuxLux:

the address can be found in SETTINGS - INFORMATION on the device.

For 7Stelle:


the address can be found on the screen USER MENU - INFORMATION.

For the PC-INTERCOM software (installed on PC - Mac):
the address can be found in SETTINGS - ADVANCED SETTINGS.

7. Press **VIP subaddress** to set the SLAVE number (default 1) of the device on which the application is installed.

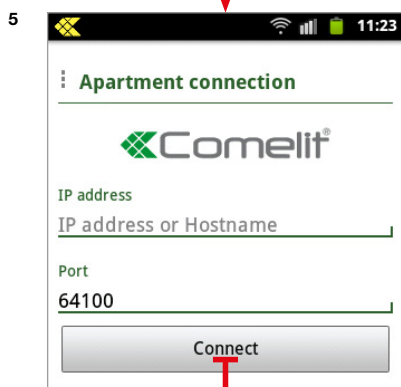
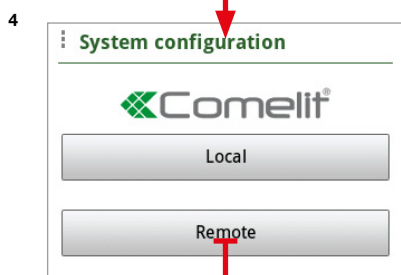
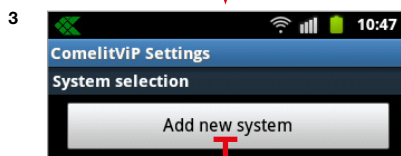
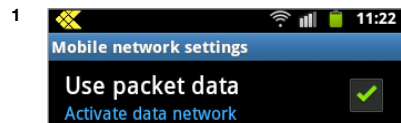
By Slave we mean one or more secondary devices (MAX. 15) in an apartment. Every Slave has the same ViP address as the Master monitor, but is identified with a unique number to differentiate it from the other slave monitors.

8. For configuration of the Lock-release button (which by default activates the relay of the external unit making the call), see page 21. For configuration of the Additional Actuator (disabled by default), see page 22.

» Once configuration is complete (with the system selected, see page 18) the status icon will turn green  to show that the application is registered.

Manual configuration with remote connection

Art. 1456 and Art. 1456S





Select this configuration mode if you have a ViP system with apartment Gateway Art. 1456 or Art. 1456S for remote connection.



System requirements: Android version 2.3.3. Remote connection requires the apartment Gateway Art.1456 or Art. 1456S and an enabled internet connection.

For the data to be entered during configuration and setup, contact your regular installer.

1. Enable your internet connection and open the ComelitViP App.
2. Press  and select "Settings"  to access the ComelitViP Settings menu.
3. Press **Add new system**.
4. Press **Remote**.
5. Enter the **Hostname/IP address** (provided by your installer), leave port 64100 as it is (unless instructed otherwise by your installer) and press **Connect** to connect to the apartment.
6. Press **Name** and edit the name of the device.
7. Press **"ViP Address"** and enter the ViP address of the MASTER device.

The ViP MASTER address is the number identifying the main apartment device.

For Icona ViP and Icona ViP Manager:

you will find the address on the screen SETUP - GENERAL PARAMETERS - INFORMATION.

For Planux and PlanuxLux:

the address can be found in SETTINGS - INFORMATION on the device.

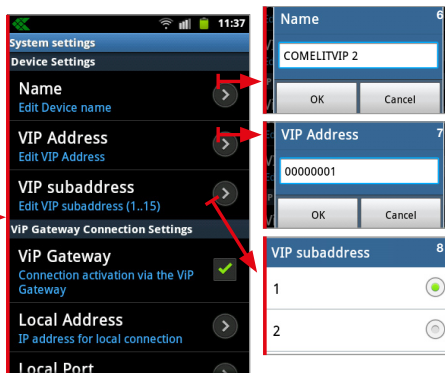
For 7Stelle:

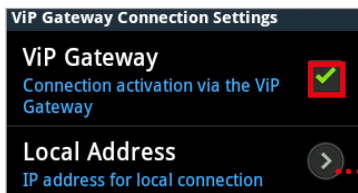
the address can be found on the screen USER MENU - INFORMATION.

For the PC-INTERCOM software (installed on PC - Mac): the address can be found in SETTINGS - ADVANCED SETTINGS.

For ViP Gateway Art.1456:

Ask your installer.







8. Press "**ViP subaddress**" to set the SLAVE number (default 1) of the device on which the application is installed.

✓ **ViP Gateway should be enabled.**

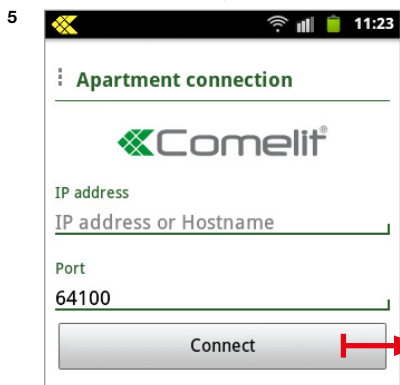
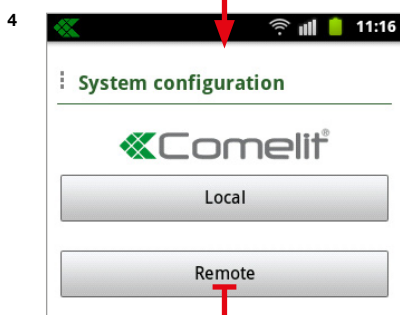
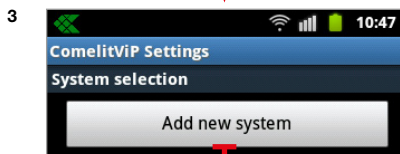
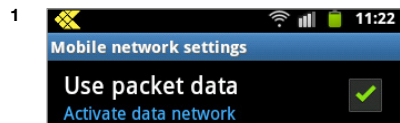
9. For configuration of the Lock-release button (which by default activates the relay of the external unit making the call), see page 21. For configuration of the Additional Actuator (disabled by default), see page 22.

» Once configuration is complete (with the system selected, see page 18) the status icon will turn green  to show that the application is registered.

If the gateway does not respond, press "**Reconnect**"  to force reconnection immediately.

- If you want to connect locally **as well**, press "**Local Address**" and enter the IP address of the ViP Gateway (1456, 1456S).

Manual configuration for connection with Art. 1456B




Select this configuration method if you have a ViP system with multi-apartment Gateway Art. 1456B and auto-configuration using a .mug file is not possible.



System requirements: Android version 2.3.3. You will need a multi-apartment Gateway (Art.1456B) and an enabled internet connection. For the data to be entered during configuration and setup, contact your regular installer.

- ✓ You will need to know the **public IP address** or the **hostname** of the multi-apartment gateway Art. 1456B.

1. Enable your internet connection and open the Remote ComelitViP App.

2. Press  and select "Settings" to access the **ComelitViP Settings** menu.

3. Press **Add new system**.

4. Press **Remote**.

5. Enter the **IP address or Hostname** (supplied by your installer), leave port 64100 as it is (unless instructed otherwise by your installer) and press **Connect** to connect to the apartment.

Apartment administration

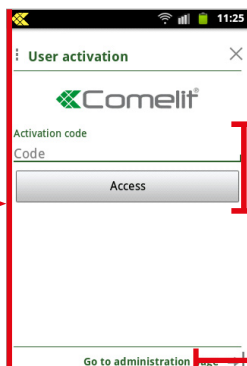
- ✓ You will need to know the ViP address of the apartment and the password for the apartment manager (provided by your installer).

- 6A. Enter the ViP address and the administration password, press **Access** and continue as indicated on page 4, step 5.

User activation

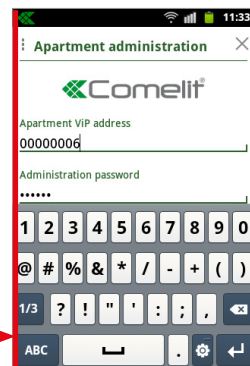
- ✓ There must be an active apartment manager.
- ✓ You will need the user activation code generated by the apartment manager (see page 5).

- 6B. Enter the code and press Access.



6B


6A



Information

FLAGS


The **info** menu can be used to send an error notification signal.

1. Press the MENU key on your device.
2. Press "Info" .
3. Press "Error notification".
4. Press the text box and enter a short description of the problem.
5. Press "Submit" to send the signal, press "Cancel" to return to the previous screen.



THIRD PARTY LICENCES

For more information about licences:

1. Press the MENU key on your device.
2. Press "Info" .
3. Press "Third party licences".

Functions available depending on ViP system type

FUNCTIONS AVAILABLE	TYPE OF ViP SYSTEM				
	with 1456B and master licence	with 1456B and slave licence	with 1456	with 1456S	Traditional ViP system
Application used as a virtual door entry monitor in the absence of a master door entry monitor	✓	✗	✓	✗	✗
Administrator function for configuring, via the App, the users that can connect to the system	✓	✓	✗	✗	✗
Auto-configuration of the App via .mug file	✓	✓	✗	✗	✗
Remote connection	✓	✓	✓	✓	✗
Intercom calls	✓	✓	✓	✓	✓
Capturing of screenshots and video recording from remote camera or external unit	✓	✓	✓	✓	✓

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